Qwest http://www.uswest.com/wholesale/ima/edi/document.html

Note: The possible errors for a given field will be based upon the Developer Worksheet rules and other agreements. The errors described in the above examples may not be inclusive of all the applicable errors for all fields. CLECs should refer to Qwest's IMA EDI Documentation web site at http://www.uswest.com/wholesale/ima/edi/document.html for the release-specific "Errors List'" memo, which contains a complete list of system generated errors.

Qwest Legacy System Errors

Legacy system error messages are passed through the IMA system to the CLEC for pre-order transactions. Common reasons for legacy system errors to be returned include:

- **Requested data was unable to be found:**
  On a CSR request if Qwest were unable to find the account in the legacy system, the following error message would be generated:
  > "OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.3.1.7.1) on message ResDupAccountList: E101 Account not in BOSS/CARS"

  For errors that specify that the data was unable to be retrieved (i.e. could not be found), Qwest suggests verifying the validity of the input data.

- **Input data is invalid:**
  An example of an error message triggered due to invalid input data is:
  > "OSS Gateway: Error caught by data source Message[0]=Invalid attribute length (clliCode) expect (8-11) get (7) Required input field has invalid length This request was not submitted."

  Based on the information provided in the error message, the CLEC could fix the problem. In this example, the CLLI code was 7 characters long rather than 8-11 characters.

- **Legacy system is unavailable:**
  An example of an error message triggered due to the legacy system being unavailable is:
  > "OSS Gateway: Error caught by data source Message[0]=Error logging in to host (livetirk) The host system is not available This DA_EQPF1 request has failed Message[1]=Error logging in to host (livetirk) The host system is not available...."

Manually Generated ISC Errors

Manually generated errors, also known as ISC Rejects, are detected after a request has passed the initial IMA Business Process Layer (BPL) edit process. ISC Rejects are differentiated from System Rejects by the Message Type field. ISC Rejects will contain "ORD" in the Message Type field; System Rejects will not contain "ORD." Manually generated ISC errors are considered to be fatal and the CLEC must correct the problem by submitting a supplemental LSR (860 transaction).

The format for an ISC Reject Error Message is as follows:

JEOP/ERROR/WORK GROUP STATUS CODE (14 characters)
    Characters 3:   Message Type = "ORD" (Order)
    Characters 4-11:   Blanks
    Characters 12-14:   Error Code
JEOP/ERROR/WORK GROUP STATUS DESCRIPTION (255 characters)
    Characters 15-269:   Error Description

Examples of Manually Generated ISC Errors:

Message Type	Error Code	Error Description
ORD........	970	Attempt was made to contact the CLEC
ORD........	975	Other Service Orders are pending
ORD........	980	Resold account does not belong to Qwest
ORD........	995	End User Authorization Not Filled In
ORD........	999	Message will describe miscellaneous error

Note: The possible errors for a given field will be based upon the Developer Worksheet rules and other agreements. The errors described in the above examples may not be inclusive of all the applicable errors for all fields. CLECs should refer to Qwest's IMA Wholesale web site at http://www.qwest.com/wholesale/clecs/ordering.html for a complete list of manually generated ISC errors.

Non Fatal Errors

Non-fatal errors are manually generated errors, which are detected after a request has passed the initial IMA Business Process Layer (BPL) edit process.

The format for an Non-Fatal Error Message is as follows:

JEOP/ERROR/WORK GROUP STATUS CODE (14 characters)
    Characters 3:   Message Type = "ORD" (Order)
    Characters 4-11:   Blanks
    Characters 12-14:   Error Code "965"
JEOP/ERROR/WORK GROUP STATUS DESCRIPTION (255 characters)
    Characters 15-269:   Error Description

Note: CLECs should refer to Qwest's IMA Wholesale web site at http://www.qwest.com/wholesale/clecs/ordering.html for examples of manually generated Non-Fatal Errors.

Manually Generated Jeopardies for Resale Requests

Manually Generated Jeopardies for Resale Requests are issued when conditions encountered after service orders are issued by Qwest place an order's due date in danger of being missed.

The format for Jeopardy codes is as follows:

JEOP/ERROR/WORK GROUP STATUS CODE (14 characters)
- Characters 3:   Message Type = "JEP" (Jeopardy)
- Characters 4-11:   Blanks
- Characters 12-14:   Jeopardy Code

JEOP/ERROR/WORK GROUP STATUS DESCRIPTION (255 characters)
- Characters 15-269:   Jeopardy Description

Examples of Resale Jeopardy Messages:

Message Type	Jeopardy Code	Jeopardy Description
JEP	SA	Subscriber Access. Estimated Due Date:
JEP	CO	Company Other. Estimated Due Date:
JEP	CF	Company Facility. Estimated Due Date:
JEP	CL	Can't complete /Work Load. Estimated Due Date:
JEP	SO	Subscriber Other. Estimated Due Date:
JEP	HO	Held Order (Error Description will indicate whether partial or complete)*
JEP	SL	Subscriber Later
JEP	SR	Working Left-In
JEP	CS	Company Switching
JEP	SX	Error Condition Identified After FOC Was Sent to the CLEC

Note: * The Held Order comes before the service order is issued.

Manually Generated Jeopardies for Design Requests

Manually Generated Jeopardies for Design Requests are issued when conditions encountered after service orders are issued by Qwest place an order's due date in danger of being missed. Jeopardy codes for Design Requests consist of 1 alpha character and 2 numeric characters. The first character, A through Z, identifies the responsible work group. The second and third characters, 01 through 43, indicate the jeopardy reason.

The format for Jeopardy codes is as follows:

> **JEOP/ERROR/WORK GROUP STATUS CODE (14 characters)**
> Characters 3:   Message Type = "JEP" (Jeopardy)
> Characters 4-11:   Blanks
> Character 12:   Jeopardy Work Group
> Character 13-14:   Jeopardy Code
> **JEOP/ERROR/WORK GROUP STATUS DESCRIPTION (255 characters)**
> Characters 15-269:   Jeopardy Description

Examples of Design Jeopardy Messages:

Message Type	Blanks	Jeopardy Work Group	Jeopardy Code	Jeopardy Description
JEP		C	01	Cust - Not Ready
JEP		J	06	LFACS/DAG – Late Issuance of Order/Work Description

Jeopardy Work Groups:

Jeopardy Work Group	Jeopardy Work Group Definition
A	Wholesale Markets
B	Field Forces
C	Customer
D	Independent Companies
E	Central Office
F	Construction
G	Other Field Forces
H	NROC/Complex Translations
K	Capacity Provisioning-
N	RCMAC

| P | Design Service Center |
| V | BRI/PICS |

Design Jeopardy Codes and Descriptions:

Jeopardy Code	Jeopardy Description
01	CLEC/Customer Not Ready
02	End User No Access
03	Change in Subscriber Requirements
05	Error Condition Identified After the FOC Was Sent to the CLEC
06	Late Issuance of Order
08	Local Loop Requires Conditioning
09	Problem with Related Order
10	RTT Status will be Awaiting Funding
11	Dependent order has RTT issued
12	Customer Accepts Billing/Wholesale only
13	Translations Problem
14	Installation/Wiring Problem
15	Records and Physical Wiring and/or Cable Makeup Do Not Agree
17	Local Facility Not Available
18	Local Facility Defective
19	Interoffice Facility Not Available
20	Interoffice Facility Defective
22	CO/Network Terminal Equipment Not Available
24	CLEC/Customer Provided Conduit or Entrance Cable
25	Plug-in Problem
29	Pending Customer Status in RTT
30	Unbundled order dependent on left-in
31	Inadequate Pre-Service Testing or Conformance Testing
32	Workforce WFA/DI
33	Workforce
34	Weather/Disaster/Work Stoppage
40	Project Managed Order Held For CLEC/Customer Reason
43	HO – Held Order (Error Description will indicate whether partial or complete)
45	Unbundled Only/RTT Issued
CF	Unavailability or lack of outside plant or buried service wire. Outside plant includes all facilities – wire cable, terminals, carrier, cross connecting devices, etc.
CL	Heavy workload conditions and/or field force shortages.

Jeopardy Code	Jeopardy Description
CO	Other conditions. May include Service Order inaccuracy, marketing errors in selecting/ordering equipment, work stoppage, weather, etc.
CS	Unavailability or lack of central office facilities: switching equipment, frame cross connects plug in equipment, calling feature translations, etc.
SA	CLEC access problem: technician cannot gain physical access to the office/center or contact person is not available for information.
SL	CLEC notification received prior to the due date requesting an appointment or due date later than the original desired due date.
SR	Date change due to a Working Left-In condition.
SO	CLEC cause not covered by other codes.
SX	Error Condition Identified After the FOC Was Sent to the CLEC.

Appendix A: Legacy System Errors seen in production in the prior six months

The following list includes the error code and description of the legacy system error messages that have been provided by IMA Production in the six months previous to the original publication of this document.

* Notes:
- Those items in **< >** are examples of variable data.
- All messages listed have an error code of '999'.

Table 1 - IMA Production legacy system error messages
ERROR MESSAGE/DESCRIPTION
AA 999 - OSS Gateway: Error caught by data source Message[0]=SQL Error Updating the WF Taken row
AA 999 - OSS Gateway: Response not valid
AA 999 - OSS Gateway: Timeout
AA 999 - OSS Gateway: Transaction failed (SERVER)
AS 999 - OSS Gateway: Error caught by data source Message[0]=Total Time > 8 hrs
AS 999 - OSS Gateway: Error caught by data source Message[0]=USOC Record Not found
AS 999 - OSS Gateway: Transaction failed (SERVER)
AV 999 - OSS Gateway: Connection failed (CONNECT)
AV 999 - OSS Gateway: Error caught by data source Message[0]=Basic No. given :Street Name Required Data Mapping Error - Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception receiv...
AV 999 - OSS Gateway: Error caught by data source Message[0]=CALL OSS/UHD DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=Call timed out (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=ENTER HOUSE NUMBER, AHN OR ROUTE DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=No AREA/HOST match found for the NpaNxx) Routing Table Update Required. Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User d
AV 999 - OSS Gateway: Error caught by data source Message[0]=No DSAver/UUID/Major#/Minor# availablr for logical host (ALOC_SIM) Routing Table Update Required. Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) M...
AV 999 - OSS Gateway: Error caught by data source Message[0]=No SAGA/CALA match found for zip Verify ZIP. If correct, Routing Table Update Required, call OSS/UHD. DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Me...
AV 999 - OSS Gateway: Error caught by data source Message[0]=No match for area (<SAGA>) in areaConvStatus table Verify CALA entry, If correct, Routing Table Update Required, call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (d...
AV 999 - OSS Gateway: Error caught by data source Message[0]=NpaNxx Info is missing. Routing Table Update Required. Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception received ...
AV 999 - OSS Gateway: Error caught by data source Message[0]=Send to Topcom failed Request aborted Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception received (dac / rpc) Message[3]=User defined exception received (...
AV 999 - OSS Gateway: Error caught by data source Message[0]=Street Name or Telephone Number Required Data Mapping Error - Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined

Table 1 – IMA Production legacy system error messages
ERROR MESSAGE DESCRIPTION
exception received (dac / rpc) Message[2]=User defined exception rec...
AV 999 - OSS Gateway: Error caught by data source Message[0]=User defined exception received (dac / rpc) Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception received (dac / rpc) Message[3]=Null response: Corrupt respons...
AV 999 - OSS Gateway: Error caught by data source Message[0]=VERIFY SAGA /CALA DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=VERIFY TN DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=VERIFY WIRE CENTER DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=call failed (dac / rpc)
AV 999 - OSS Gateway: Timeout
AV 999 - OSS Gateway: Transaction failed (SERVER)
CFA 999 - OSS Gateway: Error caught by Fns Message[0]=Transaction Timed out for DA CFACable
CFA 999 - OSS Gateway: Error caught by data source Message[0]=CCNA = (<ACNA>) has no matching owner CCNA to Owner Host mapping was not found. Input Request was rejected as it was unable to establish ownership Message[1]=User defined exception received (dac...
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Clli = (<CLLI>) State Code = (<State>) Invalid CLLI was input - validate input CLLI Input CLLI was rejected and unable to route to host Message[1]=User defined exception received (dac / rpc) M...
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Communications failure (dac / rpc) Message[1]=3022 Fatal :: Gateway Error
CFA 999 - OSS Gateway: Error caught by data source Message[0]=E/A Service handler failed Service request not processed Message[1]=Unable to connect to the requested host system. Request has been rejected. Message[2]=User defined exception received (dac...
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute (Loc Z) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not submitted Message[2]=26602 Fatal :: Gateway Error
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute length (clliCode) expect (8-11) get (<length of LocA or LocZ>) Required input field has invalid length This request was not submitted Message[1]=Invalid attribute (termA) Required input field ...
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute value (firstUnit), must be > 0, received (<unit>) Required input field has invalid value This request was not submitted Message[1]=Invalid request Request was not submitted M...
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Invalid unit range (firstUnit to lastUnit) expected (max 300) received (<Unit>) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not subm...
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Unable to open the requested E/A service. Request has been rejected. Message[1]=User defined exception received (dac / rpc) Message[2]=Null response: Corrupt response data encountered Respon...
CSR 999 - OSS Gateway: Connection failed (HOST)
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Fetch transaction Timed Out: Hostname = fnsid1 Port number = 4006
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 122 Account not in Database
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 130
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway

Table 1 - IMA Production legacy system error messages
ERROR MESSAGE/DESCRIPTION
(6.4.1.3) on message ResCsr: 155 CSR not in Database
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 161 CSR list format error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 162 CSR billing format error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 163 CSR S&E format error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 164 CSR remarks format error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 508 DBA read error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 512 CSR section not found
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 5Q
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 606 CSR Dir Format Warning
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 608 CSR Bill Format Warning
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 609 CSR Rmks Format Warning
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 610 CSR SNE Format Warning
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: Partial CSR not available on Non-Dept billed Western AN
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: Unable to execute BossIFE
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: Unable to execute CarsIFE
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: A024 DUPT_ACCT_NOT_FOUND
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: A437 Circuit-Id not found
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: E101 Account not in BOSS/CARS
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: E104 No DAF found when SI data indicated on account
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: E106 Account not found
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: Invalid account id
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: S901
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: Unable
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: Unable to execute SR20carsDup
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: Unable to execute SR33

Table 1 – IMA Production legacy system error messages
ERROR MESSAGE/DESCRIPTION
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResGeneric: Unable to connect to back-end server
CSR 999 - OSS Gateway: Error caught by data source Message[0]=Centrex Account. Not authorized to view entire account data. A Partial CSR may be requested.
CSR 999 - OSS Gateway: Error caught by data source Message[0]=Incorrect length for telephone number in WTN list
CSR 999 - OSS Gateway: Error caught by data source Message[0]=Not a valid Fetch object
CSR 999 - OSS Gateway: Error caught by data source Message[0]=System Call error while communicating with Fetch Hostname = fnsld1 Port number = 4006 Connection refused Host = fnsld1 Port = 4006 Timeout = 5
CSR 999 - OSS Gateway: Error caught by data source Message[0]=The CoProvider/ContractArea combination is invalid.
CSR 999 - OSS Gateway: Error caught by data source Message[0]=Transaction timed out while processing request: (From signal handler)
CSR 999 - OSS Gateway: Error caught by data source Message[0]=WTN missing street address in WTN list: 5412454215
CSR 999 - OSS Gateway: Timeout
CSR 999 - OSS Gateway: Transaction failed (SERVER)
DLR 999 - OSS Gateway: Error caught by data source Message[0]=..MS Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rp...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Communications failure (dac / rpc)
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Does not know which host to route for this CO (NW) Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=Use...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=EA Error - Timeout waiting for new screen to appear Desired screen has not appear. Message[1]=E/A Service handler failed Service request not processed Message[2]=User defined exception recei...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Error logging in to host (aprd) The host system is not available This DA_EQPF1 request has failed Message[1]=Error logging in to host (aprd) The host system is not available This DA_EQP...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=FARG Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rp...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute (M: cktId should has 8 fields) Required input field is invalid This request was not submitted Message[1]=Missing
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute (S: Suffix field length must be 0 or 3) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not submitted
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute (S: cktId should has 6 fields) Required input field is invalid This request was not submitted Message[1]=Invalid attribute (S: Service Code & Modifier field length must be 2...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute (S: cktId should has 6 fields) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not submitted
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute (T: Prefix field length must be 2) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not submitted

Table 1 - IMA Production legacy system error messages
ERROR MESSAGE/DESCRIPTION
DLR 999 - OSS Gateway: Error caught by data source Message[0]=MF Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rpc)...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Missing attribute (ccna must have 3 char-length) Required input field is missing This request was not submitted Message[1]=Invalid request Request was not submitted
DLR 999 - OSS Gateway: Error caught by data source Message[0]=NPA = (952) has no matching logical host NPA to Logical Host mapping was not found. Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (d...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=No DLR data found for the Circuit ID specified This DA_EQPF1 request has failed Message[1]=E/A Service handler failed Service request not processed Message[2]=User defined exception received...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Screen (DLR_Status) Field (UNKNOWN) FAILED DLR NOT SENT The host system has returned an error This DA_EQPF1 request has failed Message[1]=E/A Service handler failed Service request not...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Screen (WA) Field (WorkAuthorization->cirLayoutOrderNum) WAS986E FIND DID NOT PROCESS CIRCUIT IN USE BY VMCHRIS0 FOR WA SCREEN The host system has returned an error This DA_EQPF1 request h...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Screen (WA) Field (WorkAuthorization->circuitIdFormat) ERROR-The Circuit Id was not found in the TIRKS System database. The host system has returned an error This DA_EQPF1 request has fail...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=T3 Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rpc)...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Unable to open the requested E/A service. Request has been rejected. Message[1]=User defined exception received (dac / rpc) Message[2]=Null response: Corrupt response data encountered Respon...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=WFGO Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rp...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=ptld Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rp...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=temp Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rp...
DLR 999 - OSS Gateway: Timeout
FA 999 - OSS Gateway: Error caught by Fns Message[0]=HicapServFacAvailServer::ProcessMessage() Internal FnS Error: Unknown HTML Page:
FA 999 - OSS Gateway: Error caught by data source Message [0]=Record not found in TIRKS - Verify that CFA is digital
FA 999 - OSS Gateway: Error caught by data source Message[0]=9x Address Supplementary Page: Internal FnS Error: Error Parsing Page.
FA 999 - OSS Gateway: Error caught by data source Message[0]=ERROR No information was found for this address.
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 Call timed out (dac / rpc)
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 Communications failure (dac / rpc)
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 ERROR OCCURRED DURING

Table 1 - IMA Production legacy system error messages
ERROR MESSAGE DESCRIPTION
LOGIN INTO LFACS: 0
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 Gateway is down and/or program failed.
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 No Area/HOST match found for the NpaNxx Routing Table Update Required. Call OSS/UHD
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 Unknown error for this address validation. VERIFY STREET NAME
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 VERIFY TN
FA 999 - OSS Gateway: Error caught by data source Message[0]=301 Server: Netscape-Enterprise/3.6 SP3 Date: Wed, 27 Feb 2002 00:16:14 GMT Content-type: text/html Connection: close Querying ALOC/Premis for Address data... Asking CNUM for TtaRemarks Block...
FA 999 - OSS Gateway: Error caught by data source Message[0]=302 ERROR OCCURRED DURING LOGIN INTO LFACS: 0
FA 999 - OSS Gateway: Error caught by data source Message[0]=302 The requested NPA/NXX was not found in the ISDN Wire Center Data file: /opt/applet/data/facck/
FA 999 - OSS Gateway: Error caught by data source Message[0]=501 INQ FASG FAILED: L400-050: THE REQUESTED FACILITY ADDRESS CANNOT BE FOUND. CHECK YOUR INPUT
FA 999 - OSS Gateway: Error caught by data source Message[0]=501 INQ FASG FAILED: L400-170: THERE ARE MORE THAN ONE FACILITY ADDRESS AT THE GIVEN ADDRESS
FA 999 - OSS Gateway: Error caught by data source Message[0]=501 INQ FASG FAILED: L400-192: LOOP <CIRCUIT ID> IS NOT IN DATA-BASE. CHECK YOUR INPUT ERROR OCCURRED DURING FASG in LFACS
FA 999 - OSS Gateway: Error caught by data source Message[0]=501 INQ FASG FAILED: L410-293: FORMAT OF CKID <CIRCUIT ID> IS NOT GOOD. ERROR OCCURRED DURING FASG in LFACS
FA 999 - OSS Gateway: Error caught by data source Message[0]=Address not found.
FA 999 - OSS Gateway: Error caught by data source Message[0]=Call timed out (dac / rpc)
FA 999 - OSS Gateway: Error caught by data source Message[0]=Facility Check failed to process this request.
FA 999 - OSS Gateway: Error caught by data source Message[0]=No Existing Circuits at This Address
FA 999 - OSS Gateway: Error caught by data source Message[0]=No exact match was found for the address provided.
FA 999 - OSS Gateway: Error caught by data source Message[0]=No matching address found.
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20050 request object is not complete Incomplete Request Object
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20060 Error sending/receiving data from host JConnapi.commonSend:Timed out before goodResponsePattern: Facility Check is experiencing slow response to a host system. This may be due t...
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20060 Error sending/receiving data from host No Lfacs connection available Facility Check is experiencing slow response to a host system. This may be due to unusual request volumes. P...
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20061 Invalid address specified Address 'w a street rd' not found. The requested address was not found. Please verify the address and try again.
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20062 Valid PREMIS address - Address not in LFACS The requested address is in PREMIS - The request address is NOT in LFACS Issue service order with this address - Use correct remarks ...
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20063 Multple addresses returned No exact match was found for the address provided. Verify community and/or

Table 1 – IMA Production legacy system error messages
ERROR MESSAGE DESCRIPTION
state and try again. Multiple addresses were found for the address specify....
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20064 unable to perform select loop in LFACS Received an undesired response from the Select Loop inquiry.
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 50300 Unable to Validate Address No Address Found This addre
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 50310 Error in Address Validation Unable to Validate Address Premis responded with an error code for this address. Please check your input and try again.
FA 999 - OSS Gateway: Error caught by data source Message[0]=Facility Check Pots Input Page: Error finding TRANSIDKEY: Invalid FC page.
FA 999 - OSS Gateway: Error caught by data source Message[0]=POTS Facilities Login Page: Error Sending HTML: Connection lost to the Facility Check web site.
FA 999 - OSS Gateway: Error caught by data source Message[0]=POTS Facilities Login Page: Error finding COOKIE: Invalid FC page.
FA 999 - OSS Gateway: Timeout
LQ 999 - OSS Gateway: Error caught by Fns Message[0]=AdslLoopQualFacAvailServer::ProcessMessage() Internal FnS Error: Unknown HTML Page:
LQ 999 - OSS Gateway: Error caught by data source Message[0]=ERROR No information was found for this address.
LQ 999 - OSS Gateway: Error caught by data source Message[0]=Facility Check failed to process this request.
LQ 999 - OSS Gateway: Error caught by data source Message[0]=No exact match was found for the address provided.
LQ 999 - OSS Gateway: Error caught by data source Message[0]=No matching address found.
LQ 999 - OSS Gateway: Timeout
LSTListing 999 - OSS Gateway: Timeout
MP 999 - OSS Gateway: Error caught by Fns Message[0]=
MP 999 - OSS Gateway: Error caught by Fns Message[0]=Failed to open session with legacy region, im103
MP 999 - OSS Gateway: Timeout
SU 999 - OSS Gateway: Response not valid
SU 999 - OSS Gateway: Timeout
SU 999 - OSS Gateway: Transaction failed (SERVER)
TNA 999 - OSS Gateway: Application problem encountered. Call UHD/OSS. Message[0]=THE INPUT TTA OF 927 DOES NOT MATCH THE TTA 838 WHICH IS ASSOCIATED WITH THE NEARBY TN.
TNA 999 - OSS Gateway: Contact NSAC. Not enough TNs to satisfy request. Partial list shown. Message[0]=THE QUANTITY OF NUMBERS SELECTED 1 DOES N
TNA 999 - OSS Gateway: Contact NSAC. Not enough TNs to satisfy request. Partial list shown..
TNA 999 - OSS Gateway: Could not reconnect as "siaeven/siaeven@siasid" after 3 tries.
TNA 999 - OSS Gateway: Error caught by data source Message[0]=DLTHMNDP cannot be found in the database. System Problem Encountered. Call UHD/OSS. DA_TNR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=DLTHMNDP cannot b...
TNA 999 - OSS Gateway: Error caught by data source Message[0]=No match found for version (2.0) and CLLI (928,342) Routing Table Update Required. Call OSS/UHD. DA_TNR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User...
TNA 999 - OSS Gateway: Notify UHD or OSS. System Error.

Table 1 - IMA Production legacy system error messages
ERROR MESSAGE DESCRIPTION
TNA 999 - OSS Gateway: Routing Table Update Required. Call OSS/UHD.
TNA 999 - OSS Gateway: SIA_Router::sqlerr - Oracle error SIA_TNR_Router::getSagaByZipCode ORA-01480: trailing null missing from STR bind value
TNA 999 - OSS Gateway: System problem encountered. Call UHD/OSS.
TNA 999 - OSS Gateway: System problem encountered. Call UHD/OSS. Message[0]=480-244-7767 CANNOT BE FOUND IN THE DATABASE.
TNA 999 - OSS Gateway: Timeout
TNA 999 - OSS Gateway: Wire Center has no Network Elements.

Appendix B: SATE Legacy System Errors

This section includes Qwest legacy system error messages currently passed along to CLECs by SATE.

The following list includes the possible legacy system error messages that are currently coded into SATE. This list includes the error as coded into the SATE system. The error code and additional text may be added to the message when processed by IMA. Those items in < > are example of variable data.

Table 2 - SATE Pre-order legacy system error messages coded into SATE
VERIFY TN DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: E101 Account not in BOSS/CARS
Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: E106 Account not found
FC error code: 50310 Error in Address Validation Unable to Validate Address Premis responded with an error code for this address. Please check your input and try again.
No AREA/HOST match found for the NpaNxx <NPANXX> Routing Table Update Required. Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User d
No exact match was found for the address provided.
501 INQ FASG FAILED: L410-293: FORMAT OF CKID <CIRCUIT ID> IS NOT GOOD. ERROR OCCURRED DURING FASG in LFACS
ERROR No information was found for this address.
Centrex Account. Not authorized to view entire account data. A Partial CSR may be requested.
CCNA = (<ACNA>) has no matching owner CCNA to Owner Host mapping was not found. Input Request was rejected as it was unable to establish ownership User defined exception received (dac...
Invalid attribute length (clliCode) expect (8-11) get (<length of LocA or LocZ>) Required input field has invalid length This request was not submitted Message[1]=Invalid attribute (termA) Required input field ...
Invalid unit range (firstUnit to lastUnit) expected (max 300) received (<unit>) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not subm...
Connection failed (CONNECT)
Error caught by data source Message[0]=0 No Area/HOST match found for the NpaNxx Routing Table Update Required. Call OSS/UHD
FC error code: 20050 request object is not complete Incomplete Request Object
VERIFY HOUSE NUMBER OR AHN DA_ADR Validate Address Request Partial Success
Verify input. No available numbers satisfy all the valid input parameters. No available numbers satisfy all the valid input parameters. User defined exception received (dac/rpc).
FC error code: 20061 Invalid address specified The requested address was not found. Please verify the address and try again.
Unable to find LFACS server.:The system was unable to find a LFACS machine that matches the CLLI code given for this address.

Qwest http://www.uswest.com/wholesale/ima/edi/document.html

Table 2 - SATE Pre-order legacy system error messages coded into SATE

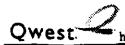| |
|---|
| NoDataObjectException: Unable to derive LFACS machine for this address.CLLI value: <CLLI> from PREMIS address validation was not found in the LCL_WIND database. |
| NoDataObjectException: com.qwest.fc.util.NoDataObjectException: Address <Address Data> not found. |
| The nearby TN is not related to a network element associated with <CLLI>. |
| System problem encountered. Call UHD/OSS. <TN> cannot be found in the database. |
| Verify input. No available numbers satisfy all the valid input parameters. |
| Tn not found:The requested Tn was not found. Please verify the input and try again. |
| Invalid value <preferredwirecenter> for NXX sent |
| Due date requested has passed |
| No AREA/HOST match found for the NpaNxx <TelephoneNumber> Routing Table Update Required. Call OSS/UHD |
| VERIFY TN |
| SIA_ADR_Router caught the following exception: \n Error Code 11900:\n SIA_Router::sqlerr - Oracle error\nSIA_ADR_Router::getAreaByNPANXX - Data not found\nORA-01403: no data found |
| Verify house number or AHN |
| Verify Street Name entry. |
| No exact match was found for the address provided. |
| NPA/NNX combination not found in appointment sched |
| CALL OSS/UHD DA_ADR Validate Address Request Failure. User defined exception received (dac / rpc). |
| VERIFY SUPPLEMENTAL LIST   DA_ADR Validate Address Request Partial Success |
| VERIFY ADDRESS   DA_ADR Validate Address Request Partial Success |
| No time available |
| VERIFY ADDRESS. More than one match on TN entry. |
| Found multiple hits for routing key. |
| VERIFY STREET NAME Verify Street Name entry No exact street name/descriptive name matched in PREMIS. No partial match found. |
| User defined exception received (dac / rpc) |
| User defined exception received (dac / rpc) |
| SELECT CALA   DA_ADR_Request Failure |
| Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: E101 Account not in BOSS/CARS while resolving account on parti... |
| NPA/NNX combination not found in appointment sched |
| Invalid request. No Usoc info for requested NpaNxx |
| LSO not valid |
| Received Error From FnsGateway (6.2.1.11) on message ResDupAccountList: Invalid host info |
| Appointment Date must be in the future. |
| ExcSupportCsrLegacyFatalError : File [SupFnsInterface.cpp], Line# [748] Received Error From FnsGateway (6.4.1.2) on message ResDupAccountList: E106 Account not found while resolving account on parti... |
| ExcSupportCsrLegacyFatalError : File [SupFnsInterface.cpp], Line# [748] Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: E101 Account not in BOSS/CARS while resolving account o... |
| NPA/NNX combination not found in appointment sched |
| SIA_ADR_Router caught the following exception: n Error Code 11900:n SIA_Router::sqlerr - Oracle errornSIA_ADR_Router::getAreaByNPANXX - Data not foundnORA- |

Table 2: SATE Package Logic System error messages coded into SATE
01403: no data found
Routing Table Update Required. Call OSS/UHD.
No AREA/HOST match found for the NpaNxx <TelephoneNumber> Routing Table Update Required. Call OSS/UHD

The following list includes pre-order legacy system error messages found in IMA production that are not found in IMA SATE:

* Notes:
- Those items in < > are examples of variable data.
- All messages listed have an error code of '999'.

Table 3 - IMA Production legacy system error messages not found in IMA SATE
IMA ERROR MESSAGE/DESCRIPTION
AA 999 - OSS Gateway: Error caught by data source Message[0]=SQL Error Updating the WF Taken row
AA 999 - OSS Gateway: Response not valid
AA 999 - OSS Gateway: Timeout
AA 999 - OSS Gateway: Transaction failed (SERVER)
AS 999 - OSS Gateway: Error caught by data source Message[0]=Total Time > 8 hrs
AS 999 - OSS Gateway: Error caught by data source Message[0]=USOC Record Not found
AS 999 - OSS Gateway: Transaction failed (SERVER)
AV 999 - OSS Gateway: Error caught by data source Message[0]=Basic No. given :Street Name Required Data Mapping Error - Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception receiv...
AV 999 - OSS Gateway: Error caught by data source Message[0]=CALL OSS/UHD DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=Call timed out (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=ENTER HOUSE NUMBER, AHN OR ROUTE DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=No DSAver/UUID/Major#/Minor# availablr for logical host (ALOC_SIM) Routing Table Update Required. Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) M...
AV 999 - OSS Gateway: Error caught by data source Message[0]=No SAGA/CALA match found for zip Verify ZIP. If correct, Routing Table Update Required, call OSS/UHD. DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Me...
AV 999 - OSS Gateway: Error caught by data source Message[0]=No match for area (<SAGA>) in areaConvStatus table Verify CALA entry, If correct, Routing Table Update Required, call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (d...
AV 999 - OSS Gateway: Error caught by data source Message[0]=NpaNxx Info is missing. Routing Table Update Required. Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception received ...
AV 999 - OSS Gateway: Error caught by data source Message[0]=Send to Topcom failed Request aborted Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception received (dac / rpc) Message[3]=User defined exception received (...
AV 999 - OSS Gateway: Error caught by data source Message[0]=Street Name or Telephone Number Required Data Mapping Error - Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception rec...
AV 999 - OSS Gateway: Error caught by data source Message[0]=User defined exception received (dac / rpc) Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception received (dac / rpc) Message[3]=Null response: Corrupt respons...

Table 3 - IMA Production legacy system error messages not found in IMA SATE
IMA ERROR MESSAGE DESCRIPTION
AV 999 - OSS Gateway: Error caught by data source Message[0]=VERIFY SAGA /CALA DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=VERIFY WIRE CENTER DA_ADR Validate Address Request Failure Message[1]=User defined exception received (dac / rpc)
AV 999 - OSS Gateway: Error caught by data source Message[0]=call failed (dac / rpc)
AV 999 - OSS Gateway: Timeout
AV 999 - OSS Gateway: Transaction failed (SERVER)
CFA 999 - OSS Gateway: Error caught by Fns Message[0]=Transaction Timed out for DA CFACable
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Clli = (<CLLI>) State Code = (<State>) Invalid CLLI was input - validate input CLLI Input CLLI was rejected and unable to route to host Message[1]=User defined exception received (dac / rpc) M...
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Communications failure (dac / rpc) Message[1]=3022 Fatal :: Gateway Error
CFA 999 - OSS Gateway: Error caught by data source Message[0]=E/A Service handler failed Service request not processed Message[1]=Unable to connect to the requested host system. Request has been rejected. Message[2]=User defined exception received (dac...
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute (Loc Z) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not submitted Message[2]=26602 Fatal :: Gateway Error
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Invalid attribute value (firstUnit), must be > 0, received (<unit>) Required input field has invalid value This request was not submitted Message[1]=Invalid request Request was not submitted M...
CFA 999 - OSS Gateway: Error caught by data source Message[0]=Unable to open the requested E/A service. Request has been rejected. Message[1]=User defined exception received (dac / rpc) Message[2]=Null response: Corrupt response data encountered Respon...
CSR 999 - OSS Gateway: Connection failed (HOST)
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Fetch transaction Timed Out: Hostname = fnsld1 Port number = 4006
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 122 Account not in Database
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 130
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 155 CSR not in Database
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 161 CSR list format error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 162 CSR billing format error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 163 CSR S&E format error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 164 CSR remarks format error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 508 DBA read error
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 512 CSR section not found
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 5Q
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3)

Table 2. IMA Production Type system error messages not found in IMA SATE
IMA ERROR MESSAGE DESCRIPTION
on message ResCsr: 606 CSR Dir Format Warning
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 608 CSR Bill Format Warning
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 609 CSR Rmks Format Warning
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: 610 CSR SNE Format Warning
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: Partial CSR not available on Non-Dept billed Western AN
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: Unable to execute BossIFE
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResCsr: Unable to execute CarsIFE
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: A024 DUPT_ACCT_NOT_FOUND
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: A437 Circuit-Id not found
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: E104 No DAF found when SI data indicated on account
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: Invalid account id
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: S901
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: Unable
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: Unable to execute SR20carsDup
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResDupAccountList: Unable to execute SR33
CSR 999 - OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.4.1.3) on message ResGeneric: Unable to connect to back-end server
CSR 999 - OSS Gateway: Error caught by data source Message[0]=Incorrect length for telephone number in WTN list
CSR 999 - OSS Gateway: Error caught by data source Message[0]=Not a valid Fetch object
CSR 999 - OSS Gateway: Error caught by data source Message[0]=System Call error while communicating with Fetch Hostname = fnsld1 Port number = 4006 Connection refused Host = fnsld1 Port = 4006 Timeout = 5
CSR 999 - OSS Gateway: Error caught by data source Message[0]=The CoProvider/ContractArea combination is invalid.
CSR 999 - OSS Gateway: Error caught by data source Message[0]=Transaction timed out while processing request: (From signal handler)
CSR 999 - OSS Gateway: Error caught by data source Message[0]=WTN missing street address in WTN list: 5412454215
CSR 999 - OSS Gateway: Timeout
CSR 999 - OSS Gateway: Transaction failed (SERVER)
DLR 999 - OSS Gateway: Error caught by data source Message[0]=..MS Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rp...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Communications failure (dac / rpc)

Table 3 - IMA Production Legacy system error messages not found in IMA SATE
IMA ERROR MESSAGE/DESCRIPTION
DLR 999 - OSS Gateway: Error caught by data source Message[0]=Unable to open the requested E/A service. Request has been rejected. Message[1]=User defined exception received (dac / rpc) Message[2]=Null response: Corrupt response data encountered Respon...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=WFGO Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rp...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=ptld Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rp...
DLR 999 - OSS Gateway: Error caught by data source Message[0]=temp Invalid Could Not find a mapping for Logical Host to Company Owner Code Input Request was rejected as it was unable to route to host Message[1]=User defined exception received (dac / rp...
DLR 999 - OSS Gateway: Timeout
FA 999 - OSS Gateway: Error caught by Fns Message[0]=HicapServFacAvailServer::ProcessMessage() Internal FnS Error: Unknown HTML Page:
FA 999 - OSS Gateway: Error caught by data source Message [0]=Record not found in TIRKS - Verify that CFA is digital
FA 999 - OSS Gateway: Error caught by data source Message[0]=9x Address Supplementary Page: Internal FnS Error: Error Parsing Page.
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 Call timed out (dac / rpc)
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 Communications failure (dac / rpc)
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 ERROR OCCURRED DURING LOGIN INTO LFACS: 0
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 Gateway is down and/or program failed.
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 Unknown error for this address validation. VERIFY STREET NAME
FA 999 - OSS Gateway: Error caught by data source Message[0]=0 VERIFY TN
FA 999 - OSS Gateway: Error caught by data source Message[0]=301 Server: Netscape-Enterprise/3.6 SP3 Date: Wed, 27 Feb 2002 00:16:14 GMT Content-type: text/html Connection: close Querying ALOC/Premis for Address data... Asking CNUM for TtaRemarks Block...
FA 999 - OSS Gateway: Error caught by data source Message[0]=302 ERROR OCCURRED DURING LOGIN INTO LFACS: 0
FA 999 - OSS Gateway: Error caught by data source Message[0]=302 The requested NPA/NXX was not found in the ISDN Wire Center Data file: /opt/applet/data/facck/
FA 999 - OSS Gateway: Error caught by data source Message[0]=501 INQ FASG FAILED: L400-050: THE REQUESTED FACILITY ADDRESS CANNOT BE FOUND. CHECK YOUR INPUT
FA 999 - OSS Gateway: Error caught by data source Message[0]=501 INQ FASG FAILED: L400-170: THERE ARE MORE THAN ONE FACILITY ADDRESS AT THE GIVEN ADDRESS
FA 999 - OSS Gateway: Error caught by data source Message[0]=501 INQ FASG FAILED: L400-192: LOOP <CIRCUIT ID> IS NOT IN DATA-BASE. CHECK YOUR INPUT ERROR OCCURRED DURING FASG in LFACS
FA 999 - OSS Gateway: Error caught by data source Message[0]=Address not found.
FA 999 - OSS Gateway: Error caught by data source Message[0]=Call timed out (dac / rpc)
FA 999 - OSS Gateway: Error caught by data source Message[0]=Facility Check failed to process this request.
FA 999 - OSS Gateway: Error caught by data source Message[0]=No Existing Circuits at This Address
FA 999 - OSS Gateway: Error caught by data source Message[0]=No matching address found.
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20060 Error

TBL 3 - IMA Production Legacy system error messages not found in IMA GATE
IMA ERROR MESSAGE DESCRIPTION
sending/receiving data from host JConnapi.commonSend:Timed out before goodResponsePattern: Facility Check is experiencing slow response to a host system. This may be due t...
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20060 Error sending/receiving data from host No Lfacs connection available Facility Check is experiencing slow response to a host system. This may be due to unusual request volumes. P...
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20061 Invalid address specified Address 'w a street rd' not found. The requested address was not found. Please verify the address and try again.
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20062 Valid PREMIS address - Address not in LFACS The requested address is in PREMIS - The request address is NOT in LFACS Issue service order with this address - Use correct remarks ...
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20063 Multple addresses returned No exact match was found for the address provided. Verify community and/or state and try again. Multiple addresses were found for the address specify....
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 20064 unable to perform select loop in LFACS Received an undesired response from the Select Loop inquiry.
FA 999 - OSS Gateway: Error caught by data source Message[0]=FC error code: 50300 Unable to Validate Address No Address Found This addre
FA 999 - OSS Gateway: Error caught by data source Message[0]=Facility Check Pots Input Page: Error finding TRANSIDKEY: Invalid FC page.
FA 999 - OSS Gateway: Error caught by data source Message[0]=POTS Facilities Login Page: Error Sending HTML: Connection lost to the Facility Check web site.
FA 999 - OSS Gateway: Error caught by data source Message[0]=POTS Facilities Login Page: Error finding COOKIE: Invalid FC page.
FA 999 - OSS Gateway: Timeout
LQ 999 - OSS Gateway: Error caught by Fns Message[0]=AdslLoopQualFacAvailServer::ProcessMessage() Internal FnS Error: Unknown HTML Page:
LQ 999 - OSS Gateway: Error caught by data source Message[0]=Facility Check failed to process this request.
LQ 999 - OSS Gateway: Error caught by data source Message[0]=No matching address found.
LQ 999 - OSS Gateway: Timeout
LSTListing 999 - OSS Gateway: Timeout
MP 999 - OSS Gateway: Error caught by Fns Message[0]=Failed to open session with legacy region, im103
MP 999 - OSS Gateway: Timeout
TNA 999 - OSS Gateway: Application problem encountered. Call UHD/OSS. Message[0]=THE INPUT TTA OF 927 DOES NOT MATCH THE TTA 838 WHICH IS ASSOCIATED WITH THE NEARBY TN.
TNA 999 - OSS Gateway: Contact NSAC. Not enough TNs to satisfy request. Partial list shown. Message[0]=THE QUANTITY OF NUMBERS SELECTED 1 DOES N
TNA 999 - OSS Gateway: Contact NSAC. Not enough TNs to satisfy request. Partial list shown..
TNA 999 - OSS Gateway: Could not reconnect as "siaeven/siaeven@siasid" after 3 tries.
TNA 999 - OSS Gateway: Error caught by data source Message[0]=DLTHMNDP cannot be found in the database. System Problem Encountered. Call UHD/OSS. DA_TNR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=DLTHMNDP cannot b...
TNA 999 - OSS Gateway: Error caught by data source Message[0]=No match found for version (2.0) and CLLI (928,342) Routing Table Update Required. Call OSS/UHD. DA_TNR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User...
TNA 999 - OSS Gateway: Notify UHD or OSS. System Error.

Table 2 - IMA Production Legacy system error messages not found in IMA SATE
IMA ERROR MESSAGE DESCRIPTION
TNA 999 - OSS Gateway: Routing Table Update Required. Call OSS/UHD.
TNA 999 - OSS Gateway: SIA_Router::sqlerr - Oracle error SIA_TNR_Router::getSagaByZipCode ORA-01480: trailing null missing from STR bind value
TNA 999 - OSS Gateway: System problem encountered. Call UHD/OSS.
TNA 999 - OSS Gateway: System problem encountered. Call UHD/OSS. Message[0]=480-244-7767 CANNOT BE FOUND IN THE DATABASE.
TNA 999 - OSS Gateway: Timeout
TNA 999 - OSS Gateway: Wire Center has no Network Elements.

Appendix D: 10.0 IMA BPL ERRORS

This list includes all errors generated by IMA. It is not intended to include those error messages generated by Qwest legacy systems.

When seen in production, all errors in this list with an error code beginning with "WO" will be preceded by the form name and, when applicable, the section name where the error is occurring. The form and section names correspond to the form and section names found in the IMA EDI Developer Worksheets located in the IMA EDI Disclosure Document.

Table 4: 10.0 IMA BPL Errors	
Error Code	Error Message
" XML 999	Error parsing response"
"<F><FIELDN>001	<LOCVALUEFIELDNAME> must be populated when <LOCDESCFIELDNAME> is populated"
"<F><FIELDN>001	<LOCDESCFIELDNAME> must be populated when <LOCVALUEFIELDNAME> is populated"
"<F><FIELDN>002	<FULLNAME>: Integer format invalid"
"<F><FIELDN>003	<FULLNAME>: String value too long: <MAP->FIELDLEN> vs. <VALUELEN> ("<VALUESTR>")"
"<F><FIELDN>003	<FULLNAME>: List number too large (<VALUEINT>><CM_LIST_MAX_NUM>)"
"<F><FIELDN>900	<FULLNAME>: Wrong fieldType"
"<F><FIELDN>900	<FULLNAME>: Unknown fieldType"
"<F><FIELDN>999	Unknown XML Message Type returned"
"<F>CABCONN 001	CABCONN required when POTSSPLITLOC is I"
"<F>CABCONN 003	CABCONN not allowed when POTSSPLIT is populated"
"<F>CABCONN 003	CABCONN cannot start with VCE"
"<F>CABCONN 900	CABCONN required when CABCONNQTY > 0"
"<F>CABCONNT001	CABCONNTYP required when POTSSPLITLOC is I"
"<F>CABCONNT003	CABCONNTYP must be B"
"<F>CABCONNT003	CABCONNTYP not allowed when POTSSPLIT is populated"
"<F>CABCONNT003	CABCONNTYP not allowed when POTSSPLITLOC is R"
"<F>CABCONNT003	CABCONNTYP must be E"
"<F>CABCONNT003	CABCONNTYP must be D"
"<F>CABCONNT003	CABCONN not allowed when POTSSPLITLOC is R"
"<F>CABCONNT900	CABCONNTYP required when CABCONNQTY > 0"
"<F>CABCONNT900	CABCONNTYP required when ACT is V"
"<F>CFA 002	Invalid CFA - CABNM required"
"<F>CFA 002	Invalid CFA - CABTYP required"
"<F>CFA 002	Invalid CFA - UNIT required"
"<F>CFA 002	Invalid CFA - UNIT must be positive integer"
"<F>CFA 002	Invalid CFA - LOCA required"
"<F>CFA 002	Invalid CFA - LOCZ required"
"<F>CFA 002	Invalid CFA - Extraneous data encountered"
"<F>CFA 002	Invalid CFA - CABNM must be < 11 characters"
"<F>CFA 002	Invalid CFA - CABTYP must be < 14 characters"
"<F>CFA 002	Invalid CFA - UNIT must be < 100000"
"<F>CFA 002	Invalid CFA - LOCA must be < 12 characters"